Corridor care

TEST YOUR KNOWLEDGE BY COMPLETING THIS MULTIPLE-CHOICE QUIZ

1. What has overcrowding in the emergency department (ED) not been associated with in the UK?
   a) Enhanced patient satisfaction
   b) Suboptimal patient outcomes
   c) Damage to staff well-being
   d) Clinical care being delivered in non-clinical areas

2. The term ‘corridor care’ is generally accepted as meaning:
   a) Care provided in physical spaces not intended for clinical use
   b) Only care provided to patients on trolleys in hospital corridors
   c) Care provided anywhere in an overcrowded hospital, including in clinical areas
   d) Care provided in the corridors of inpatient wards after patients have been transferred from the ED to their destination ward

3. Which of the following statements is false?
   a) Overcrowding in the ED is a near ubiquitous phenomenon across the developed world
   b) Corridor care is a new situation that has been created by the coronavirus disease 2019 pandemic
   c) Almost all respondents to a survey agreed that corridor care compromises the safety and efficacy of care
   d) The likelihood of corridor care is affected by how patients are streamed and triaged in the ED

4. The number of patients present at any one time in the ED is affected by:
   a) Input into the department
   b) Intra-departmental flow
   c) Outflow from the department
   d) All of the above

5. Which area of the ED is generally considered to be the most affected by overcrowding?
   a) Resuscitation areas
   b) Minors sections
   c) Observable rooms
   d) Majors sections

6. Which one of these factors needs to be considered when determining whether a patient can be cared for safely in a non-clinical area?
   a) Level of dependence
   b) Physical route to resuscitation area
   c) Risk of absconding
   d) All of the above

7. The ED Safety Checklist developed at Bristol Royal Infirmary enables clinicians to:
   a) Minimise observations, tests and treatments
   b) Outsource observations, tests and treatments
   c) Systemise observations, tests and treatments
   d) Offset observations, tests and treatments

8. Which of the following statements is true?
   a) There is no safe way to reduce the time ED nurses spend accompanying patients to their destination ward and handing them over to the receiving nurse
   b) Traditionally, handover to the destination ward requires an ED nurse to call the receiving nurse and a member of support staff to accompany the patient
   c) If patients have been assessed adequately, a standardised handover tool can be used and support staff can accompany them to the destination ward
   d) NICE has published a recommended handover checklist for transferring patients from the ED to the destination ward

9. A crucial safety consideration for patients cared for in non-clinical areas of the ED is:
   a) Their education needs
   b) Their oxygen needs
   c) Their personal care needs
   d) Their spiritual needs

10. In an overcrowded ED, deciding where patients will be cared for most appropriately...
    a) Should be based on physical acuity alone
    b) Should take into account factors such as mental health issues and reduced cognitive function
    c) Must be done at triage once and for all
    d) Should be primarily based on patient age

How to complete this assessment

This multiple-choice quiz will help you test your knowledge. It comprises ten multiple choice questions broadly linked to the previous article. There is one correct answer to each question.

You can read the article before answering the questions or attempt the questions first, then read the article and see if you would answer them differently.

You may want to write a reflective account. Visit rcni.com/reflective-account

Go online to complete this multiple-choice quiz and you can save it to your RCNi portfolio to help meet your revalidation requirements.

Go to rcni.com/cpd/test-your-knowledge

This multiple-choice quiz was compiled by Anne-Claire Bouzanne

The answers to this quiz are: 1. a 2. a 3. b 4. d 5. d 6. d 7. c 8. c. 9. b. 10. b

This activity has taken me ___ minutes/hours to complete. Now that I have read this article and completed this assessment, I think my knowledge is:

Excellent [ ] Good [ ] Satisfactory [ ] Unsatisfactory [ ] Poor [ ]

As a result of this I intend to: ____________________________

__________________________

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